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From Silence To Voice: What Nurses Know And Must Communicate To The Public, Second Edition



Synopsis

From Silence to Voice helps nurses explain their critical work to the public. This revised and freshly redesigned edition has been updated to address the most urgent issues and controversies in nursing. The second edition includes a new chapter that teaches nurses the pitfalls to avoid and themes, issues, and evidence to include when they construct stories about their work. Throughout, the authors include more information for nurse managers that will help them encourage and educate the nurses they supervise to end their silence. The second edition also features a revised chapter on nursing research and interactive exercises that will help nurses, educators, and managers put communication theory into practice.

Book Information

Paperback: 320 pages

Publisher: Cornell University Press; 2nd edition (March 1, 2006)

Language: English

ISBN-10: 080147258X

ISBN-13: 978-0801472589

Product Dimensions: 7 x 0.2 x 10 inches

Shipping Weight: 1.4 pounds

Average Customer Review: 4.3 out of 5 stars 24 customer reviews

Best Sellers Rank: #355,750 in Books (See Top 100 in Books) #98 in Books > Textbooks > Medicine & Health Sciences > Nursing > Clinical > Nurse & Patient #131 in Books > Medical Books > Nursing > Nurse-Patient Relations #148 in Books > Medical Books > Nursing > Patient Education

Customer Reviews

"The book is written by two journalists who have taken on the nursing profession more or less the way we take on patients with a life-threatening condition that is curable but requires both intensive and long-term care. The diagnosis, according to Buresh and Gordon, is silence. By being silent, we miss the opportunity to show ourselves as consequential in the delivery of healthcare. The remedy for silence, according to the authors, is voice—our voices raised in conversation first and foremost with our families, friends, and patients, and also with the general public."—Nursing Spectrum (reviewing the first edition)"A superb analysis of our failure to articulate the value of the job we do and where credit is given to others for a successful patient outcome that is really down to good nursing. . . . This is an invaluable book for all nurses, especially those who are proud of being

nurses and who have always wanted to make others understand our passion." —Nursing Standard

In this second edition of *From Silence to Voice*, Bernice Buresh and Suzanne Gordon continue to challenge nurses to find their voice. I urge faculty to adopt this teacher/student friendly text for their nursing issues, communication or policy courses. Our baccalaureate and second degree clinical nurse leader student are using this text and developing the skills needed to communicate effectively about nursing. They are finding their voices. As we educate the next generation of nurses, our profession needs them to be articulate, media savvy and engaged in informing the public and their colleagues about nursing, the nursing profession and our contributions to changing the current health system.

—Janet D. Allan, Ph.D, RN, FAAN, Dean and Professor, University of Maryland School of Nursing

The second edition of *From Silence to Voice* not only explores the fundamental causes of nursing's long-standing public image issues but also provides a toolkit for nurses at every level and role in the profession to fix them. A one-of-a-kind volume, it entertains, rouses, and inspires without ever condescending to the reader. Its message is fundamentally one of hope. It deserves a place on every nurse leader and aspiring nurse leader's bookshelf and should be required reading for students and professors in all programs.

—Sean Clarke, RN, Ph.D, CRNP, FAAN, Associate Director, Center for Health Outcomes and Policy Research, University of Pennsylvania School of Nursing

For the health and welfare of our patients the health care system demands the new nurse immediately assume a leadership position in patient care. To support and inform our graduates, *From Silence to Voice* must be included in all Professional Role and Leadership courses. While still in school students deserve the opportunity to be informed, reflect and discuss the centrality of the nursing role in the larger health care system. This book serves as a critical guide for students to learn how to develop a voice of agency, how to talk about the role of the nurse and the impact of nursing research to patients, providers, the public and politicians. *From Silence to Voice* is a field manual that will guide students step by step serving as both a protective mechanism and an anticipatory guide so the new nurse can practice the skills and knowledge our patients so desperately need. As one who opposes military metaphors but is also a realist I must warn you: Do not go into battle without this book. Your patients' and you own survival are at stake.

—Genevieve E. Chandler, RN, Ph.D.

Thousands of nurses in the United States and Canada have read Gordon's and Buresh's work on nursing and public communication or have attended their personal appearances and workshops. Now the results of a decade of their work is available in *From Silence to Voice*. --This text refers to an out of print or unavailable edition of this title.

This textbook is required for a BSN completion course I am taking. While it definitely is interesting, and challenges nurses to re-frame the dialogue surrounding our profession, it's a bit off-putting that it was not written with at least one contributing nurse author. However, taken as a whole, it offers solid examples of how nurses undermine their own images and professional roles when engaged in public and even private discussions, and outlines ways to change the representation of our profession to more closely align with its realities.

The nurses in my BSN Leadership & Management class and I enjoyed this book (it was mandatory to read and do a paper on). It made us realize how nurses are viewed by the public and how we can improve our image. It also came in very handy in Health Policy. The point of the book is how nurses can reach out to the media to express our valuable opinions on health. Not enough nurses are asked (nor do they volunteer) information about health policy, and taking care of patients. One of the things nurses do better than anyone.

An interesting topic for us to explore! We need tools such as this to arm ourselves with! With the changes in health care at our doorstep, we need to remember that we DO have a voice, and we should use it in the event that someone asks us a question or an opinion on what WE think!! Thank you to the authors who use their vision to educate us. I have suggested that this book be used in Nursing Leadership classes, etc. at our school.

EVERY nurse should read this book. I loved this book. I will admit I had to read it for school but I recommend this book to all my colleagues. Wish residents and doctors had to read it!

This book describes the image issues that the profession of nursing has. We are our worst problem! Authors fully describe the problem and give well-intentioned ways to improve our image as nurses. A must for all nurses!

For a textbook, this was an easy read, and I found it was something I didn't mind reading on my commute on the bus or something like that. However, I don't think it will be a very good reference, so I'm selling it again. Doesn't have great sellback value, however.

necessary

This is one of the best books I have read. It is enlightening and thought provoking. All my classmates love it too!

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